



YSO Policy: Client Rights

This is a trauma-informed policy from a substance use and mental health center that works with youth clients. For this policy, BE SAFE recommends the following:

- Include this “*Consumer Bill of Rights*” within a standard legal policy about youth consumers’ rights when receiving services.

Policy:

Consumer’s Universal Bill of Rights

- To not be judged for the behaviors they use to cope
- To be treated with respect, dignity, and concern for their well-being
- To refuse treatment
- To collaborate in their own treatment planning
- To provide informed consent before receiving treatment
- To not be discriminated against
- To have promises kept
- To collaborate in defining treatment goals
- To be informed & understand the healing process
- To have roles & boundaries clearly identified

